

Embedded management is one of our most business-critical positions at Redline. In particular our Site Security Representatives (SSRs), who are embedded in our clients' sites throughout the UK. Representing the SSRs this month are Helen and Mark.

Helen Blacklaw

Glasgow

One of our longest serving SSRs, Helen, is responsible for managing compliance at one of our client's cargo sites. Although Redline isn't Helen's first Aviation rodeo, she's been working in Aviation since 1989. The Lockerbie terror attack was the key driver for her wanting to make a difference to the Aviation world and has been her true passion ever since.

Helen started her Aviation career as a Security Officer at Glasgow Airport, and during her almost 20-year career had roles such as Security Supervisor, Security Duty Officer/Team Manager and finished up as their Aviation Security Trainer. She then spent a couple of years in the Middle East before returning to the UK in 2010 and joining Redline as a trainer. Living in Doncaster Monday to Friday and returning home at the weekend began to take its toll, and unfortunately Helen had to resign and return to her home town of Glasgow.

We contacted Helen with a new opportunity mid-2011 and she re-joined the team. Her initial role was based in Edinburgh but it wasn't long before we offered her a position in Glasgow, where she remains to this day. Her experience now totals 28 years so we asked Helen what keeps her in this industry.

"First and foremost, it's my passion for the job I do and the fact that I can try and help make a difference, after all it is people's lives we are talking about. Terrorism is real, and if I can help stop it, with all the years of experience that I have under my belt, then I am happy that I have done what I can to make a difference."

Helen and her partner Steven are both parents with 7 children between them, and grandparents with 1 granddaughter each and a grandson on the way. A lot of time is spent with their families, mainly at the weekends. Helen's eldest son has recently married, so now has a daughter-in-law added to the family!

Helen doesn't have much time for hobbies, but joined a gym at the beginning of this year and to date has lost almost 2 stone. In her words this is quite an achievement for those who know how much she loves food...well done Helen!

We'd love to see more of our wee bonnie lassie because she gives the best hugs, and when you can understand her 100 mph broad Scottish spoken stories, they really are the best!



Mark Fussell

Stansted

Our newest SSR, Mark, has been with us almost a year having joined us in June 2016. This was a completely different career path from his previous role, which certainly offers him some new and exciting challenges.

Before joining Redline, his background entailed a brief stint in covert surveillance operations, which taught him some interesting investigative skills and certainly how to work well under pressure! Prior to that, he spent 9 years at Stansted Airport, working his way up from a Security Officer to Airfield Security Management. This role allowed him to work with a massively diverse range of people, travellers and staff alike, from all cultures and backgrounds. It encouraged his passion for leading and working with people. Outside of work Mark is an avid runner, cyclist and fell walker, and this year he'll be trying to complete his sixth marathon. Good luck Mark!



We would have loved to introduce some more of the team, but unfortunately for us they're extremely shy! Thank you, Mark and Helen, for sparing your time...we know how busy you are. That's all for this month folks, although we're already underway with the next department - standby for our next issue early next month.